

Hotel Information from A-Z

🕒 **Arrival and departure**

Check-in from 2.00 p.m. onwards. If you prefer to check-in earlier, please contact us.

Check-out from 6.30 a.m. to 11.00 a.m. If you prefer to check out earlier, please settle your bill the evening before. **Please pay attention to the front desk office hours.**

🕒 **Adapter/recharger**

Can be rented at the reception

🕒 **Bed extras**

Extra pillows, blankets are available on request. You find a woolen blanket in your wardrobe. In case you need non-feather pillows and blankets, seedpillows or neckrolls, please let us know.

🕒 **Blinds**

All rooms are equipped with blinds or curtains to darken the room. The operator is on the right or left side of each window.

🕒 **Breakfast**

We serve our breakfast buffet in the main building.

🕒 Monday to Friday from 6.30 to 9.30 a.m.

🕒 Saturday from 7.30 until 9.30 a.m.

🕒 Sunday / Holidays from 8.00 to 10.00 a.m.

You are an early bird and would like to have breakfast? We are pleased to provide you a breakfast package the evening before at the reception, or in our restaurant. Please inform us.

🕒 **Babies and children**

We provide baby beds or the sleeping couches for our youngest guest. If you need something else, please let us know.

🕒 **Credit Cards**

We accept Maestro, Visa, MasterCard and American Express.

🕒 **Emergency and fire protection**

Please follow the floor plan in your room to find the emergency exits on each floor. You find fire extinguisher in the middle of each floor and in the staircases.

Do not use the elevator in case of emergency. Do not use candles, be careful with irons and kettles or anything combustible in your room.

🕒 **Extras**

🕒 Amenities: e.g. shaving kit, nail file, dental kit...)

🕒 sewing kit

🕒 shower chair, anti-slip mat

🕒 iron and iron board, kettle

are at your disposal at the reception.

🕒 **Front office / Reception call 900**

🕒 Monday – Thursday 6:30 a.m. - 10 p.m.

🕒 Friday 6:30 a.m. - 6 p.m.

🕒 Saturday 7:30 a.m. - 11 a.m.

🕒 Sunday / Holiday 8 a.m. – 10 a.m. and 2:30 p.m. – 10 pm

Please do not hesitate to contact us if you have further questions or needs.

🕒 **Fitness / Sauna**

You will find gyms and public pools close to the hotel. We offer jogging plans at the reception. You can rent a yoga mat or a bicycle.

Our sauna is located in basement floor in our new building. Please let us know if you want to use it.

We offer a sauna-package, which includes a bathrobe, sauna-towel and slippers for 30 € deposit.

For the use of the sauna we charge a fee of 15 € per person.

OTTERBACH

RESTAURANT

📍 Internet / Email / Fax

We offer free WIFI. The password and username is provided at the reception. Our homepage address is: www.hotel-otterbach.de.

Email address: info@hotel-otterbach.de.

Fax number +49 7142 64142 and phone number: +49 7142 5840.

📍 Laundry service

Please use the laundry bag in your room, and hand it to the reception from Monday to Friday until 9.30 a.m. Your laundry will be ready within 2 days at the latest. We charge a fee for laundry service. Irons and ironing boards are available on request (free of charge).

📍 Leisure time activities:

It is a pleasure for us to recommend you destinations in our region:

- 📍 Historic old town Bietigheim-Bissingen approx. 20 minutes walking distances
- 📍 Castle Ludwigsburg (S-Bahn line 5) approx. 20 minutes by train.
- 📍 Stuttgart Mercedes Benz Museum and Porsche Museum (S-Bahn line 5) approx. 30 minutes by train.

For more information, we are at your disposal with our reception team.

📍 Liability

Please use the safe in your room. For valuables we offer our hotel safe as well. The hotel is not liable for items brought into the hotel.

📍 Luggage service

We would be pleased to help you with your luggage. We also provide a luggage store next to the reception.

📍 Minibar

Non-alcohol beverages in the minibar are included. We refill other beverages or snacks upon request.

📍 Pharmacy / Doctor

Please contact the front desk with telephone number 900.

📍 Restaurant

Our restaurant serves regional, seasonal food and is located in the main building. The menu is online available: <https://www.hotel-otterbach.de/speisekarte/>

Opening hours:

- 📍 Monday - Friday 11:30 a.m. – 2 p.m.
- 📍 Monday - Thursday 6 p.m. – 9 p.m.
- 📍 Friday evening and Saturday closed
- 📍 Sunday 11:30 a.m. – 2 p.m. and 6 p.m. – 9 p.m.

📍 Shoe shine machine

You find a shoe cleaning machine in the main building on the floors and in basement of the new building. Additionally you find shoe shine kits in your wardrobe.

📍 Taxi / Transfer

If you need a taxi, please contact the reception or dial 44444.

📍 Telephone

In case you want to reach another hotel guest, please dial the room number only. You will find foreign country codes on the telephone information underneath your telephone.

📍 TV / Radio

You will find the current TV programs if you press GUIDE on the TV-remote. The list also includes various radio programs.

📍 Wake-up service

Information about how to set up a wakeup call, you can find on the telephone information underneath your telephone or contact the reception and we will do it for you.